

# QUALITY POLICY

DM Civil is committed to ensuring that its products and services conform to the specified requirements and that all projects are completed to the client's satisfaction in the most professional and cost effective manner. We strive to maintain our reputation for quality work through:

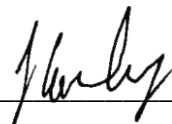
- The implementation and maintenance of a quality management system in accordance with relevant legislation, ISO 9001:2015, company needs, client expectations or project requirements;
- Establishing measurable objectives and targets to ensure continual improvement aimed at eliminating non-conformances with contract specifications or the quality management system;
- Compliance with and continual improvement of the quality management system;
- Identifying the current and future needs and expectations of our clients through regular consultation;
- Developing, implementing and maintaining a quality management plan for each project;
- Providing relevant training for workers to continually develop their skill set or raise awareness around quality assurance management;
- Getting the job done right the first time and taking responsibility for quality of product and standard of work; and
- Identifying, reporting and implementing corrective actions for all non-conformances.

DM Civil is committed to implementing quality management systems in all its activities. DM Civil will encourage workers to use their initiative to improve quality in their workplace. This policy shall be reviewed every two years to ensure it remains relevant and current to DM Civil's activities.



---

**Stephen Hall**  
Managing Director



---

**Jason Toohey**  
Managing Director